



Facts about this hospital-based clinic

This is a hospital-based clinic owned by Hennepin County Medical Center. Many insurance plans pay for health care services provided in a hospital-based clinic differently than those provided in a doctor's office. Your insurance may require that you meet your annual deductible and/or require that you pay a percentage of the bill rather than just an office visit co-payment. You should check with your insurance company if you have any questions.

Hennepin County Medical Center clinics, including Parkside Clinics and neighborhood clinics, are considered hospital-based clinics by the Centers for Medicare and Medicaid Services (CMS). This designation means that your billing statement will be divided into *two separate charges* for services provided in the clinic:

1. A facility fee from the hospital
2. A provider fee for his or her professional services

Q: What is a “hospital-based” clinic?

A: A “hospital-based” clinic is a clinic that is owned and operated by a hospital. It is common for large, integrated health care systems like HCMC, where the hospital owns or leases space and employs support personnel involved in patient care, to operate hospital-based clinics.

Q: How does this affect billing?

A: When you receive care you may receive two separate itemized bills. One would represent charges related to the facility fee(s), including the cost of nursing staff, supplies, equipment, and building expenses, and the other would represent the provider related fees.

Q: Will I pay more for services?

A: Each patient's insurance plan is unique to that patient and contracted provider. Your insurance plan may cover the services differently for a hospital based clinic, which could impact what you pay.

Some insurance companies may cover both the facility fee *and* provider fee and some may not. If not, all or a portion of the facility portion may be your responsibility. We recommend that you review your insurance benefits or contact your insurance provider to determine what their policy will pay and whether additional out-of-pocket expenses, such as deductibles or coinsurance payments, will be incurred.

Q: What should I ask my insurance provider?

A: Making informed healthcare purchasing decisions is important. Ask whether they cover facility charges in a “Hospital-Based Outpatient” or “Provider-Based” location . If they do, ask how much of the charge is covered or will be applied to your deductible. Also verify your co-pay responsibilities for the type of visit.

Q: Who can I contact with financial questions or concerns?

A: Hennepin County Medical Center offers a variety of programs if you are having difficulty paying for your health care services. Please refer to our billing and insurance portal on www.hcmc.org or contact a financial counselor at 612-873-2767. If you have already received a statement, please call the telephone number on your bill.