

**Hennepin Healthcare System, Inc.
Board of Directors Retreat**

Agenda

Friday, October 2, 2009

1:00 p.m. – 4:00 p.m.

Minneapolis Convention Center, Rm 103EF

Care Delivery System of the Future: How Health Reform and Shifting Industry Economics Will (and Won't) Transform Our Business

Chas Roades, Health Care Advisory Board

Saturday, October 3, 2009

8:15 a.m. – 4:30 p.m.

Minneapolis Convention Center, Rm 212AB

It is anticipated that this meeting will be closed pursuant to Minn. Stat § 383B.917 due to the discussion of strategic initiatives

7:30-8:15 a.m.	Continental Breakfast	
8:15-8:30	1. Opening Works & Introductions	Mark Bernhardson & Arthur Gonzales
8:30-9:30	2. What is working well? What needs Improvement?	Terry Howell
9:30-9:45	Break	
9:45-10:45	3. Administration and clinical strategies	
10:45-11:00	Break	
11:00-12:00	4. Measures (metrics) of success	
12:00-1:00	Lunch	
1:00-2:00	5. Reputation	Terry Howell
2:00-2:15	Break	
2:15-3:15	6. Desired reputation	
3:15-3:30	7. Break	
3:30-4:30	8. Survey of public opinion	